



Build Policyholder Loyalty with Instant Claims Payments

REAL-TIME B2C AND B2B PUSH PAYMENTS FOR INSURERS

Nearly 8 out of 10 customers will switch to a new insurance provider after a negative claims experience according to recent studies from PriceWaterhouseCooper and Accenture.

A claim is the defining moment in a customer's relationship with their insurer – the moment that the promise of insurance is fulfilled. So it's crucial that the process be as efficient as possible.

Ingo Money's digital payment service helps insurers expedite claims payments so consumers get the money they need, where they need it – instantly. Paper checks and ACH move too slowly for them, yet many insurers still rely on these outdated instruments to issue claims payments.

Aite Group Senior Analyst, Jay Sarzen recently concluded that carriers who are quick to adopt instant claims payments will gain a competitive edge over those who ignore the inevitable consumer demand.

Ingo Money is helping Insurers to remake claims payments as real-time digital disbursements. With Ingo Money, you can pay your policyholders and vendors anywhere – including debit, credit, and prepaid cards as well as digital wallets like PayPal – instantly.

Key Benefits

Get to market quickly with our turnkey platform

Decrease cycle time

Boost customer satisfaction and loyalty

Decrease cost of paying claims

Reduce payments fraud

DELIVER REAL-TIME FUNDS EVERY DAY – 24 x 7 x 365

Our Instant Money as a Service is a network of networks reaching nearly every type of account including debit, prepaid, credit card and mobile wallet accounts, and even offers cash disbursement capabilities. Best of all, it combines everything you need – compliance, risk management and routing intelligence – with payments instruments that consumers already know and use with no additional bank forms or account numbers to memorize.

REAL-TIME DIGITAL MONEY MOVEMENT IS HARD. WE MAKE IT EASY.



Regulatory Compliant: Built-in acquiring and settlement bank sponsorship plus compliance controls on a mature, regulatory-compliant platform



Risk Management: Multivariate user authentication, account verification and transaction validation, with 24/7 transaction and system monitoring



Reach & Reliability: Independent, multi-network connectivity to almost any debit, prepaid or credit card, mobile wallet and cash pick-up location



Routing Intelligence: Intelligent BIN routing and automatic re-routing via alternate connections minimize transaction failures and maximize speed



Rich Customer Experience: Secure, mobile-responsive end-to-end visibility for customers with branded email and text notifications.

Learn More

sales@ingomoney.com

[in](#) | [@ingomoneynews](#) | biz.ingomoney.com

“

Ingo has a mature and sophisticated push payment service”

Bill Sheley

Head of Global Push Payments
Visa Inc.

ABOUT INGO MONEY

Ingo Money is the instant money company. Founded in 2001 with a mission to digitize the paper check, our push payments technologies enable businesses, banks and government agencies to instantly disburse safe-to-spend funds to more than 4.5 billion consumer accounts.